



Accessibility and medical questionnaire.



Please read the attached fact sheet prior to completing this questionnaire and return to:
disability@carnivalukgroup.com or Guest Services, Carnival House, 100 Harbour Parade, Southampton, SO15 1ST
Please ensure this form is only completed for one person at a time and is filled out in block capital letters or typed.

Important information:

The personal information provided will be used to process your booking and to ensure that your travel arrangements run smoothly and meet your requirements. We may need to pass the information provided in this form to other relevant suppliers of your travel arrangements such as travel agents, hotels and transport companies. By returning this form you consent to us passing on the information contained for such purposes. You are also confirming that the information provided below is true and accurate, you have read the enclosed fact sheet and agree to the below terms of travel:

- ♦ Health and Safety regulations state that any wheelchairs/mobility scooters are stored inside your stateroom at all times when not in use.

- ♦ If you are travelling alone, it is important you do not require assistance with daily living such as eating/washing/toileting. Crew are unable to provide assistance with any personal care including day-to-day tasks and movement around the ship.
- ♦ Failure to disclose a medical condition, which means that we are unable to carry you safely, may result in you being refused boarding or asked to disembark the ship and flight.
- ♦ We reserve the right to request a guest to produce medical evidence of fitness for travel. For further details, please refer to our current booking conditions available in our brochure or on our website.

IMPORTANT - should your state of health change following submission of this form, please contact us immediately.

Full name:

Voyage number:

Booking reference:

Departure date:

Ship name:

Stateroom number:

Accessibility.

Joining the ship. (Refer to factsheet page 1, Joining and leaving the ship)

Do you require wheelchair assistance at embarkation/disembarkation?

Yes ☐ No ☐

Joining your flight. (Refer to factsheet page 1, flights)

Please ensure that your questionnaire is returned no later than 14 days before your flight departure.

Will you require mobility assistance at the airport?
Please select one of the below options.

Please note: Mobility assistance is only provided from airline check in and boarding of the flight may be via the aircraft steps.

- ☐ Yes, I require airport assistance from check in to the aircraft gate
- ☐ Yes, I require airport assistance from check in to and from the top of the aircraft steps
- ☐ Yes, I am fully confined and require airport assistance from check in to and from my seat on board the aircraft
- ☐ No, I do not require airport assistance

Boarding a coach.

(Refer to factsheet page 1, Transfers and page 4, on shore)

Please note: Coaches may be used during your voyage for airport transfers, port transfers and shore excursions.

Are you able to climb coach steps independently?

Yes ☐ No ☐

Boarding a tender. (Refer to factsheet page 4, Anchor ports)

Are you able to use steps both up and down (up to 20cm high) and step over a gap of up to 45cm independently and without assistance?

Please refer to the Anchor ports section of the accompanying fact sheet.

Yes ☐ No ☐

Emergency assistance.

(Refer to factsheet page 4, emergencies on board)

In the unlikely event of an emergency on board will you require assistance from our staff to go to your assembly point?

Yes ☐ No ☐

If YES please indicate which applies.

- ☐ Someone to guide and steady me on the stairs
- ☐ I am a full time wheelchair/scooter user, and/or cannot use stairs;
I weigh less than 100kg ☐ I weigh more than 100kg ☐

Mobility aids. (Refer to factsheet page 2, mobility aids)

Please highlight if you require any of the following aids to mobility:

Please note: All items are subject to availability. We will contact you by email if any items are not available. Bath benches are not available in Queens Grill staterooms. No other mobility aids besides those listed below can be provided. All accessible staterooms have a pull down or fixed shower chair in the wet room. If you do not have a preference to a shower stool / shower chair please tick both.

Raised toilet seat ☐ Shower stool ☐ Shower chair ☐
Bath bench ☐ Bath seat ☐

Please highlight if you will be bringing any of the following mobility equipment with you?

IMPORTANT: If you are planning to bring a scooter on board, you must be booked into an accessible stateroom or suite. If you are travelling with an electric mobility aid on one of our flights, you must contact the airline directly as soon as possible and no later than 14 days before departure to confirm carriage.

Manual wheelchair ☐ Walking stick/frame/rollator ☐
Electric wheelchair ☐ Other (bed, hoist etc) ☐
Mobility scooter ☐ please note below:

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Mobility aids continued.

If you are bringing an Electric Wheelchair or a Mobility Scooter, please provide us with the below information:

Make and model

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Dry Cell Battery ☐ Gel Cell Battery ☐ Lithium Battery ☐

Please detail the open dimensions, height and weight of your wheelchair/mobility scooter:

Please note: It is a health and safety requirement that wheelchairs/mobility scooters are stored inside your stateroom at all times when not in use and if your holiday includes a flight, your wheelchair/mobility scooter will be stored in the hold.

Open widthcms Closed widthcms

Open lengthcms Closed lengthcms

Heightcms Weightkgs

If you are taking more than one mobility aid, please ensure you provide measurements for each aid.

Will you require your mobility scooter/wheelchair to move around the stateroom?

Please note: If you select YES and the stateroom you have chosen is not an accessible stateroom or selected suite or mini suite, there may be insufficient room to manoeuvre your mobility aid. Therefore, we will contact you by phone to discuss other stateroom options.

Yes ☐ No ☐

Medical.

Sharps.

Will you require a sharps container in your stateroom for needles or blood testing lancets?

Yes ☐ No ☐

Will you be bringing any of the following oxygen items on board?

Please note: All guests bringing oxygen on board the flight must contact the airline directly as soon as possible and no later than 14 days before departure to confirm carriage.

Concentrator ☐ Gaseous oxygen ☐ Liquid oxygen ☐

Will you be bringing any of the following medical equipment?

(Refer to factsheet pages 2 and 3)

Please note: All guests taking medical equipment on board will be required to take their own extension lead with them. All guests bringing electrical medical equipment on board the flight must contact the airline directly as soon as possible and no later than 14 days before departure to confirm carriage.

On board the ship On your flight To use on your flight

CPAP/BIPAP ☐ CPAP/BIPAP ☐ CPAP/BIPAP ☐

Nebuliser ☐ Nebuliser ☐ Nebuliser ☐

Feeding pump ☐ Feeding pump ☐ Feeding pump ☐

Are you a peritoneal dialysis patient?

Please note: We do not provide dialysis equipment on board and are unable to accommodate guests who require haemodialysis.

Yes ☐ No ☐

Are you pregnant?

Please note: You will need to provide a letter to confirm the expected due date (EDD) and your fitness to travel.

Yes ☐ No ☐

If you are a part time wheelchair user, would you accept an accessible stateroom should one become available?

Please note: An accessible stateroom will not be guaranteed and you will not be able to move back to your previous choice of stateroom if you select YES. If you are assigned an accessible stateroom, you will be notified by email up to departure. The stateroom will be the same or possibly a higher grade.

Yes ☐ No ☐

Hearing and visual impairments.

(Refer to factsheet page 2, impairments)

Please tick if any of the following apply to you:

Deaf ☐ Hard of hearing ☐

Blind ☐ Visually impaired ☐

Do you require a visual alert system to be installed in your stateroom?

Please note: This is a system to assist people who are deaf/hard of hearing with flashing alerts for door/phone. The equipment will reduce surface space within your stateroom.

Yes ☐ No ☐

Do you require written emergency information in your stateroom?

Yes ☐ No ☐

Do you require large print menus on board?

Yes ☐ No ☐

Will you be travelling with an assistance animal?

Please note: If you have selected YES, we will contact you by email to request further information.

Yes ☐ No ☐

Do you have any pre existing medical conditions?

If YES, please provide full details below, even if your condition is controlled with medication, including when your condition was diagnosed.

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Have you been hospitalised in the past 6 months for any reason?

If YES, please provide full details below.

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Do you suffer from a life threatening allergy to medication (such as Penicillin)?

If YES, please provide full details below.

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